

AUDITING THE VERIFIERS

Paul Stollard

SBSA

Verifiers

- 32 Local Authorities
- Appointed for six years

Auditing

Against a “Balanced Scorecard” of five issues

- public interest
- private customer
- internal business
- continuous improvement
- finance

Process

- At least once (8 per year)
- Files and interviews
- Public document
- Possibility of re-audit
- Four completed so far